

## **ACS 1:1 Technology Device Frequently Asked Questions**

**Q:** What is a 1:1 Chromebook program?

**A:** Our 1:1 Chromebook program will provide each student in grades 3-12 and all Ashe Online students a Chromebook for use both at school and at home.

**Q:** Why is the district adopting a 1:1 program?

**A:** The Vision for Ashe County Schools is “Challenging Young Minds to Soar” We believe that technology will assist in this vision by:

- Empowering students with 21st century skills
- Transforming education to be active, engaging, differentiated, and connected to the real-world
- Increasing access and equity for all students by leveling the playing field

**Q:** What devices will be provided?

**A:** The district will provide Chromebooks with an 11” screen. The make/model will be determined through a competitive bid process. We recommend that when students and parents are shopping for bookbags, they purchase one with a padded compartment for a laptop.

**Q:** Can my child take the device home?

**A:** Yes. Students will be expected to bring their device to school each day fully charged.

**Q:** Will students be able to keep their Chromebook over the summer?

**A:** No. At this time students will be required to turn in their device at the end of the school year.

**Q:** Will students receive the same Chromebook/case each year?

**A:** Yes, every effort will be made to ensure students receive the same Chromebook from year to year. It is to the student’s advantage to take very good care of their device since they will receive the same device next year.

**Q:** Will Ashe Schools provide an Internet filter on the Chromebook?

**A:** Yes, the district will monitor and filter the online activities of students on their Chromebook both at school and at home.

**Q:** What if my child forgot to charge his/her Chromebook or left it at home?

**A:** There will be Chromebooks available as a loaner in the media center. Additionally, there will be limited charging capacity in each classroom. However, as always, it is imperative that students come prepared to school each day with the resources they need to be successful.

**Q:** Will there be a cost to my family?

**A:** Ashe County Schools will be repairing the Chromebooks internally.

Annual Usage Fee	Damage #1	Damage #2	Damage #3	Damage #4
\$20 Elementary \$30 Middle & High	\$0	\$50	\$75	\$100.00

**There is a \$20 fee for Chromebook Charger replacements.**

**This fee is not included in the damage fee.**

**Q:** My family participates in the free-and-reduced lunch program. Will I be required to pay the usage fee?

**A:** Parents can work with the school to make payments on the usage fee. However, families will still be responsible to pay should their child damage their Chromebook.

**Q:** When will I be required to pay the initial \$20 or \$30 usage fee?

**A:** Families will be asked to pay their usage when picking up their Chromebook. There will be opportunities to pay online as well, or at your child's school.

**Q:** What forms of payment do you accept?

**A:** Families may pay with cash, check, or credit card in person or online.

**Q:** Are parents required to sign a contract?

**A:** Yes, parents and students must complete and sign the 1:1 Chromebook Agreement Form.

**Q:** When will the devices be distributed?

**A:** Parents and Students may pick up the devices during the scheduled distribution time at your school. Principals will be sharing this information.

**Q:** What if my child loses his/her device?

**A:** The device usage fee does not cover the loss of the device. Families will be responsible for the replacement cost of the Chromebook. The replacement cost is \$300.00.

**Q:** If another student damages my student's Chromebook, who is responsible for its replacement?

**A:** This will be handled similar to any other building disciplinary incident. If the building principal determines another student was at fault, then they will be charged accordingly.

**Q:** Will the district be able to view the camera (webcam) on the Chromebook from a remote location?

**A:** No. The district will NOT have access to the Chromebook camera at any time.

**Q:** What if I don't have internet at home?

**A:** Ashe County Schools has worked to create hotspots throughout our communities for student use. A full list of these hotspots is available on our website at:  
<https://www.asheschools.org/Domain/1862>

**Q:** Can my student bring their own device instead of participating in 1:1?

**A:** No, for consistency purposes in the classroom, students will be asked to use the ACS Chromebook device.